

LS 507-901: Information Sources & Services

Schedule

Week	Date	Topics	Student Responsibilities	Required Readings
1.	1/8/09	Introduction to Class, Syllabus review, assignments review	Course RefWorks accounts: Reference Resource Review: Username: ls_507_de_09 Password: spring09 For readings: Username: ls_507_de_readings Password: slis09	
2.	1/15	What is reference? What is the nature of reference work? User behavior; information seeking. Current issues and trends in reference service	<ul style="list-style-type: none"> • Set up access to UA VPN (if not already secured) • Set up RefWorks account • Complete RefWorks tutorials, if needed 	<ul style="list-style-type: none"> • Cassell & Hiremath, Ch. 1 • Katz, Ch. 1 (up to p. 15) • LaGuardia, 2005. • Wilson, 1999. • Review RUSA's collection of definitions of a reference transaction
3.	1/22	NO CLASS: formulate team agreements		
4.	1/29	The Reference Interview Reference services in context, on and off-line Instruction and reference Standards for Quality Reference Service	Submit Team Agreements	<ul style="list-style-type: none"> • Katz, Ch. 1: from p. 15 through p. 26 • Cassell & Hiremath, Ch. 2, 17 • Dewdney, 1996. • Katz, Ch. 1: from p. 26 through end of Chapter
5.	2/5	...continued, and Reference sources: selection, evaluation, format	Acclimation Exercise Due	<ul style="list-style-type: none"> • Review RUSA's Guidelines for Behavioral Performance of Reference and Information Service Providers and • Guidelines for Implementing and Maintaining Virtual Reference Services
6.	2/12	Bibliographic sources Indexes and abstracts; databases		<ul style="list-style-type: none"> • C & H, Ch. 4 • Katz, Ch. 3 through p. 81, Ch. 5, p. 131-147; Ch. 6, p. 171-3
7.	2/19	...continued		<ul style="list-style-type: none"> • Review RefWorks records in these categories

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8.	2/26	Ready reference materials, dictionaries, encyclopedias, handbooks, guides; web searching		<ul style="list-style-type: none"> • C & H, Ch. 5-7 • Katz, Ch. 7-8; 10 • Review RefWorks records in these categories
9.	3/5	Ready reference, continued		
10.	3/12	Professional issues: training, burnout, organizations to join; difficult patrons Dist. Question Set 2	Question Set 1 Due;	<ul style="list-style-type: none"> • Review RUSA's Professional Competencies for Reference and User Services Librarians • Borin, J. (2002). • Ferriero, D. S., & Powers, K. A. (1982).
11.	3/19	***** NO CLASS! SPRING BREAK!		
12.	3/26	Biographical sources Digital Reference Ethics Guest Speaker: Pam Morgan		<ul style="list-style-type: none"> • C & H, Ch. 11 • Katz, Ch. 9 • Review RefWorks records in these categories • Lenker, M. (2008) (only on RW). • Koster, G. E. (1991).
13.	4/2	Geographical sources, statistical sources, government documents sources Guest Speaker: Valerie Glenn		<ul style="list-style-type: none"> • C & H, Ch. 10, 12 • Katz, Ch. 11-12 • Kessler, R. R. (1998). • Review RefWorks records in these categories
14.	4/9	<i>Alabama Library Association: Activity TBA</i>		
15.	4/16	Reference Service Issues: management, policy, guidelines, planning Group Presentations	Question Set 2 Due	Review RUSA's Guidelines for Information Services C & H: Ch. 18-19 Allen, N. (1999). Massey-Burzio, V. (1992).
16.	4/23	Group Presentations		
17.	4/30	FINAL CLASS: Group Presentations, Course Wrap-up		
	5/3	Reference Collections, Final Exam Due		
	5/12	GRADES DUE		